

5 Moving in

Moving home is always a little stressful. At Domain Principal Group we aim to make this transition as easy and seamless as possible and warmly welcome you to your new home with us.

Below we take you through the key steps when moving into your Domain Principal Group residence.

1. You have been offered and have accepted a place at one of our residences.

You will meet with a Facility Manager and she or he will give you a resident agreement to complete.

2. The resident agreement

The resident agreement is a formal agreement between you and Domain Principal Group. The resident agreement is a legal document and outlines the terms of your residency, your rights and responsibilities and the rights and responsibilities of the aged care home as well as your charge and bond information.

It is important that your resident agreement is signed and understood before you move into your new aged care



home and should be completed within 21 days of being offered a place in an aged care home.

At Domain Principal Group we appreciate that you may not be familiar with aged care facilities and we take time to explain and help you understand all the terms of the agreement being offered. We want you to have complete peace of mind when you sign the document. If you are unsure about anything the Facility Manager will be able to answer any of your questions.

What if I change my mind once I have signed the resident agreement?

If you change your mind within 14 days of signing the agreement you should advise us in writing and any amounts other than care fees and charges will be refunded to you.

Can I or the aged care home make changes to the resident agreement?

Changes can be made to the agreement, but they must have the consent of both yourself and the Aged Care Home.

If you are unable to sign the agreement someone who holds your power of attorney for you may complete the form on your behalf.

Charter of residents' rights and responsibilities

All residential aged care homes must abide by the Australian Government's legislation as set out in the Charter of Residents' Rights and Responsibilities. When you are given your resident agreement you should also be given this document. You will also find it

displayed prominently at all Domain Principal Group aged care residences.

3. Moving in

Domain Principal Group will provide you with most of the furnishings you need, however you may like to bring some of your own things with you. Please discuss with the Facility Manager what you would like to bring. Items that you may like to bring may include:

- television and DVD player
- CD/Radio/Record Player
- bedside light
- bedside table
- photos and other memorabilia.

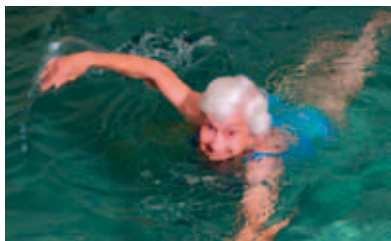
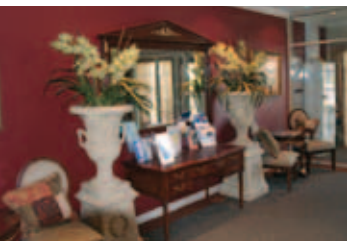
There are people and organisations who may need to know that you have moved into aged care

Power of attorney and guardianship

A power of attorney is a legal document that appoints someone else to act on your behalf in matters of money and property. You can get further advice about preparing a power of attorney from a solicitor, a community legal centre, a State or Territory trustee company or your local Magistrate's Court.

Guardianship

In the event that you are unable to make decisions about your personal affairs and you don't have a power of attorney in place, a guardian may be appointed by a State or Territory Government to act on your behalf.



If you bring anything valuable please discuss your insurance requirements with your aged care provider.

Clothes and labels

Your clothes should all be labeled with your name in waterproof labels for laundry purposes.

Checklist of people to notify of your move

There are a number of people and organisations who may need to know that you have moved into residential aged care – here is a checklist to help you.

- Family members
- Friends and neighbours
- Doctor and other health professionals
- Community nurse
- Your gardener or lawn mowing person
- Your cleaner or home help
- Meals on Wheels and other community support services
- Centrelink
- Department of Veterans' Affairs
- Australian Taxation Office
- Medicare
- Your medical insurance company
- Your superannuation company
- The RTA for your driver's licence
- Your local post office
- Your bank, building society or credit union
- Your local office of the Australian Electoral Commission
- Other aged care homes to which you might have applied