



DOMAIN PRINCIPAL Gazette

The new website soon to go live!

The new DPG website is close to being launched and it will provide a fantastic resource for residents and their families, people considering aged care accommodation as well as Domain Principal staff and other interested stakeholders.

The new design will reflect the recently developed branding that links the Domain and Principal properties together and will provide a fresh new look. The site is designed to be as user friendly as possible with navigation options such as large text and read speaker, a function that reads the site for the visually impaired.

With an advanced search function, visitors to the site will quickly be able to find a facility in their area as well as specific property information and features. The site will also include virtual tours of many of our properties. To assist those beginning their

journey into aged care there is an easy to understand guide called Steps to Aged Care and a downloadable document – All you Need to Know About Residential Aged Care.

There is also information on the Domain Principal Group, the company's mission and values and our culture of care that we value so highly. For prospective job seekers, the website will outline why working in aged care can be so rewarding both personally and professionally. They will also be able to access career information and a current list of job vacancies. There are also staff profiles which are both inspiring and informative.



Once the website is up and running, we want your feedback to assist us in constantly improving this valuable resource. Any feedback should be directed to Lawrence Denham, National Communications and Marketing Manager at [Lawrence](mailto:denham@domainprincipal.com.au).

Community Days around the Group

A number of Domain residences have been opening their doors and hosting community days to showcase their facilities. This month we report on Domain Paynesville, Domain Coffs Harbour, Domain Florence Tower and Domain South Valley.



Domain Paynesville, VIC – 27th February

East Gippsland was again pumping with jazz music last month when Domain Paynesville held their open day on Sunday 27th February during the Paynesville Music Festival. Two locally reknowned bands came along to play to the many who came through the gates for the Community and Jazz Day. The Old Salts House band, despite the poor weather, got things off to a lively start and soloist Laurel Calvert continued the entertainment into the afternoon.

Nearly 200 people enjoyed the music, browsed the market stalls and enjoyed the Devonshire Teas. The spinning wheel was one of the main attractions with the major prize of a Wyanga Winery Tour being a big draw card. Thank you to all the sponsors for making the day such a success.



Importantly over 20 visitors participated in guided tours of the facility. Already one visitor has been booked into respite prior to permanent residency. All visitor information collected on the day is at present being collated and will be followed up with more information as requested.

Facility Manager, Louise King said “Despite the downpour throughout the day, the event was a great success and visitors were really impressed with the facility. I would like to thank all the staff there who put in so many extra hours to make it all such a success.”



Domain Coffs Harbour, NSW
Domain Florence Tower, QLD
26th February

NSW and Queensland were also busy that weekend with their community days. Domain Coffs Harbour pulled the crowds with their BBQ and Jazz Band as well as the kids entertainment. The residents and their families very much enjoyed the face painting and balloon artist and according to Domain Coffs Harbour FM, Marie Newcombe, there were a number of enquiries that may become admissions. Meanwhile Domain Florence Tower, drew crowds of over 200 people with the BBQ running out of food by 1.15pm! Community feedback was positive and according to FM Glynis Laffy, the event proved to be a great success.



Community Days around the Group



Domain South Valley, VIC – 12th March

Domain South Valley was blessed with perfect weather on Saturday 12th March and they were able to go ahead with all outdoor activities as planned. The event attracted around 200 people and the barbeque shifted around 300 sausages during the course of the day. The resident cook's scones were a huge hit as part of the Devonshire Teas and according to FM, Wendy Crichton, they are the best scones for miles around!

Staff hosted 12 group tours and since the event, Domain South Valley has had a number of calls for private tours to show other family members. They have also since set up a waiting list!

As well as the vintage cars, lacemaking and wood turning workshops, the highlight of the day for many of the residents (apart from the wine tasting!) was having their faces painted –



for most it was a first and gave everyone a good laugh!

Visitors on the day were so positive about the residence and marvelled at how lovely and clean it all was. Many commented on how nice it was that the residents were all involved and how much they seemed to enjoy themselves.

Next month we will report back on community events at Domain Burpengary Gardens, Domain Raffin Place, Domain By the Bay and Domain Varsity Rise.

NEWS

This month the staff at Domain Ashmore, QLD deserve special mention for their hard work and commitment. Here is an excerpt from a piece placed in the Gold Coast Sun recently.



MARCH 2011

Thanks to the Lodge

I WISH to express my sincere thanks to the management staff at the Domain Nursing Home (The Lodge), Ashmore. The care, comfort and love you give to your patients is overwhelming.

My wife Doreen Parolin is now departed but not without her dignity. My family and I wish you all the very best.

EMILIO PAROLIN
Robina, QLD

Staff Profile – Koula Koolis, Clinical Manager, Principal Stanmore, NSW

Koula Koolis, is the antithesis of her name. Warm and caring, Koula loves working in aged care where she feels she can make a real difference to the lives of her residents and their families.

A relative newcomer to the DPG family, Koula has been with the group since 2010 but has been working in aged care since 2008. Following her Nursing Degree at Sydney University, Koula worked in a range of nursing roles including general ward, theatre and medical practice but it was community aged care that Koula felt was for her. Says Koula, “I believe that our elderly residents deserve the highest quality of care and compassion and I feel privileged to have the chance to be a part of providing this care.”

“Every day is different.” according to Koula. “There is no typical day which is what makes it so rewarding. Each day involves resident and staff contact, supporting nursing staff with clinical issues, liaison with doctors and allied health professionals and of course residents’ families.”

For Koula the highlights of her job are spending time with the residents and ensuring that they are happy. But she also ensures she stays abreast of the latest in aged care nursing by attending



ongoing training and education both on and off-site and regularly reading various aged care publications.

When looking for a residence for a family member, Koula is a believer that the staff are the ambassadors – if they are looking happy it is likely to be a well run residence with happy residents. “At Principal Stanmore”, says Koula, “we have a great positive working environment, caring and competent staff that enjoy spending time with our residents and largely thanks to a very supportive and knowledgeable manager.”

In the News



Fantastic Innings for Harry!

It's not every day that you turn 100 so when Harry Butherway did last week – staff, residents and family members pushed the boat out! Among the first residents in at Cinnamon House at Domain Greenfern, QLD, Harry has become a much loved resident there.

As a baby in 1912 Harry and his family emigrated by ship from England on the Gothic and settled in Victoria where Harry completed his schooling. After five years in the Air Force, Harry took an apprenticeship as a leather worker where he specialised in making sports equipment including cricket, soccer and footballs. He went on to own his own sports ball manufacturing business which kept him close to his passion – cricket – which he used to play regularly and still loves to watch. His other passion now is watching the horses and of course having the occasional flutter!

Harry's family are quite a clan with 7 grandchildren and 14 great grandchildren many of whom attended his party on 17th March, as well as his only surviving offspring, daughter Margaret who organised his special day. Amongst special friends and family, Harry was presented with a signed cricket bat by Ricky Ponting in a presentation case with a ball that Harry made in 1950s.

What an innings Harry – congratulations from all at Domain Principal Group.



20th anniversary celebrated at Principal Edgewood Park, NSW

Over 100 guests, residents and families celebrated 20 years of exceptional care provided by the region's premier aged care facility Principal Edgewood Park last Tuesday evening 15th March. Located at beautiful Denhams Beach surrounded by manicured lawns and gardens with a glorious view towards the ocean, Principal Edgewood Park was the perfect venue to celebrate such a milestone. Guests bopped to the beat of the local school band from St Peter's College, sipped local wines and savoured canapés and nibbles. The celebrations were formally opened by local Liberal politician Andrew Constance and local mayor Fergus Thompson.

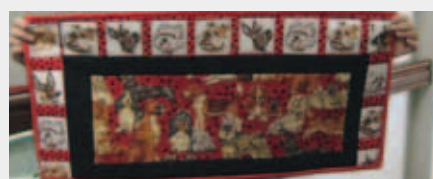
With 30% of the Shoalhaven and Eurobodalla's population aged 60 or older, aged care provision has never been more important for the area.

Principal Edgewood Park is valued by the local community and

as well as affiliations with the Soldiers Club and the Bowling Club works closely with three of the local high schools whose students visit the residence regularly to entertain and help the residents. Batemans Bay High School students have 1:1 relationships with the residents and local colleges Carol and St Peters regularly sing to the residents.

"We aim to not only make resident's lives comfortable and respectful but to ensure that their families are also happy with the environment for their loved ones. We have a resident who has been here for 13 years now and our oldest resident is 102 years old – both testimony to the level of care we provide." said Deborah Williams, Principal Edgewood Park's Facility Manager.

Christmas mats at Principal Geraldton, WA



Lyn Graham was also presented with a Certificate of Appreciation from SOM Tabitha Hilliard for her wonderful gift to the residents of individualised table mats. Lyn is an avid sewer and spent many hours ensuring that each mat was specific to each resident's interest.



Lyn Graham presented with a Certificate of Appreciation from SOM Tabitha Hilliard

We want to hear from you! If you are planning a local event or local activity drop us an email and we'll see what we can do to support it. We would also like to hear from anyone around the Domain Principal Group so please send us any comments, stories or feedback. All feedback and enquiries should be sent to communications@domainprincipal.com.au