

Staff Profile

Dawn talks about her first six months as the incoming facility manager at the recently opened Auckland Place.

It's all a new experience for Dawn as Domain Auckland Place opens its doors to residents. With a strong background in management and logistics but new to the aged care sector, Dawn is ideally placed to drive the new systems and processes at the residence. Dawn is loving the challenges that the role brings and enjoying working within the sector.

"There is no typical day," says Dawn, "its always a juggle but a rewarding one. I might be dealing with service contractors, having meetings with residents or staff or talking to families. You have to be flexible and accommodating to the needs of the moment."

But Dawn is quick to add that the rewards of the job far outweigh the challenges. "Hearing the residents say how wonderful Domain Auckland Place is and how lovely the staff are is reward in itself. I really feel I can make a difference here – even if it's simply sitting down and chatting to a resident!"

Coming from such a different background, Dawn is enthusiastic about her new career. "I am loving working in aged care.

I wanted a change and the opportunity presented itself. I liked the idea that in aged care you can do things for people – both for the residents and their families and I have always been interested in assisting and helping people."

Dawn also recognises the importance of being at the forefront of aged care and staying abreast of industry issues. "Right now I'm like a sponge and I think being new to the industry is a real positive – I am not taking anything as a given and I make sure that I keep an eye on all news in the sector. What I value most though is the experience of my staff and their input into making Domain Auckland Place second to none."



Dawn



Domain Auckland Place 18 Wicks Street, New Auckland QLD 4680 **Phone** 07 4978 9000

Head Office Level 7/64 Marine Parade, Southport QLD 4215 **Mail** Locked Bag 20, Southport BC QLD 4215

Freecall 1800 502 732 **Fax** 07 4978 9099 **www.domainprincipal.com.au**