



From the MD

Happy New Year! 2011 has started on an exciting note, with community events showcasing DPG and our services – as you will read about in this (and future) editions of the Gazette.

Christmas 2010 was celebrated in traditional style at our homes around the country. I was fortunate enough to visit a number of homes at the time of their resident Christmas parties and marvelled at the spirit and cheer with which staff celebrated the Festive Season with our residents and their families. The decorations made homes sparkle, the singing by staff was a real highlight and raised many laughs and spirits – and the Christmas food was fantastic (yes I did just happen to be able to stay for a few turkey and ham lunches – and am now on the post Christmas diet!).

I look forward to a happy and successful 2011. I am confident that the focus and capability of the team we have in place will ensure the wellbeing of our residents through the quality and efficiency of inspired care we expect at DPG homes.

Greg
Greg Roder

DOMAIN PRINCIPAL
Gazette

Jazz evening a tremendous success at Domain Lakeview

The heat wasn't enough to keep people away on Saturday as Domain Lakeview welcomed both local residents and visitors of the Gippsland region to a free, fun-filled outdoor jazz concert, Jazz on the Domain.

Over 300 people visited the local aged care facility and were

treated to performances by jazz legend Don Burrows, the Lakes Entrance Secondary College Jazz Ensemble and the Bairnsdale Secondary College Jazz Band, the Mango Skins.

The event provided families the opportunity to enjoy a lovely

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Queensland Floods and DPG Properties

The tragic and ongoing flood situation in Queensland is being closely monitored. While road closures have impacted on access to a number of DPG facilities, no properties are currently under flood threat. However in the interest of both residents and staff, DPG does have plans in place in the event that the threat of flooding to our facilities changes.

As we go to press, DPG would like to advise staff and residents seeking to make a donation to the Premier's Disaster Relief Fund to either call 1800 219 028 or visit the website at <http://www.qld.gov.au/floods/donate.htm>.

Our thoughts and prayers go to friends and families of those impacted by this tragic event.



Domain Lakeview scoops local garden award.

Domain Lakeview are no strangers to winning awards for their stunning gardens. Twice winner of the Lakes Entrance Garden Club Award, Domain Lakeview have again scooped their Commercial Gardens Award. Domain Lakeview's part-time gardener, Len Cheney, is the inspiration and hard work behind the gardens and the staff and residents would like to thank Len for all his hard work and vision in making Domain Lakeview such a special place.

Stanmore Nursing Home wins the Marrickville Council Water Saver Award for massive water savings!

Principal Stanmore is now using over 5000 litres of water a day less than it was a year ago thanks to a water saving initiative from Marrickville Council.

Identified as the biggest water user in the area, Principal Stanmore worked closely with Council to identify exactly how much water they were using and where. Major drains on the system included leaking taps, hand washing and of course the laundry. Following a few simple measures that included fixing leaks, attaching water savers to hand washing taps and changing detergents in the laundry Principal Stanmore are now on track to save \$6227 in the next financial year and 1.8million litres of water!

Manager at Principal Stanmore Diana Brand was amazed at the outcome. "Council were so helpful and it was actually quite a simple and low cost process to implement these small changes, but the effect is so huge. We feel very proud that we have achieved this win both for our facility and the environment."

In the News

Mr Birks and Mr Bruinsma. Their recent project *Car Jacked* finished in the top 20 in the Forster Film Festival earlier this year.

New harmonies for Domain Auckland Place

Domain Auckland Place are proud to become major sponsors of Gladstone's Morning Melodies, a program of musical events specifically for seniors in the Gladstone Region. The events give seniors a great opportunity to get out of their homes, rekindle old friendships, make new friends and enjoy an entertaining live performance at an affordable price. The performances begin at 11am and guests are able to enjoy a complimentary morning tea beforehand. Events are being held every second month from February and are held at the Gladstone Entertainment Centre. The newly opened facility is looking to increase its profile in the local community and Regional Facility Manager, Ann Jelf considers this a great opportunity to do just that.

"Domain Auckland Place has only been open since October, so this is a good way to remind the community that we are now open for business and can provide state-of-the-art aged care. The advantage of these events is the brand exposure it gives us to local seniors that come along – they are absolutely our target audience," says Ann Jelf.

In the News

Principal Caloundra sets the scene for life in aged care

A short movie on life in an aged care facility is set for the film festival circuit after shooting wrapped up at the Principal Caloundra Nursing Home in December. *This is Today* is the working title for a 10-minute drama, which examines the relationship between two male residents in a nursing home – one of them is energetic and enthusiastic, while the other is introverted and stubborn – and the impact they have on each other's lives.

Facility manager Annette Thurgood said it was a privilege to be a part of the project, which had been a positive experience for the residents. She said they hoped to use the film as an educational tool for new residents and their relatives. Producer Mitchell Birks said the project had received overwhelming support from a wide range of Caloundra businesses such as the Bank of Queensland, Rydges Oasis Resort, Subway and Pizza Capers in Currimundi. Director and writer Richard Bruinsma said, "it is very encouraging to us to know that, despite the talk of economic challenges, there are business people in Caloundra who are prepared to give practical help to a group of hardworking and dedicated people who are having a go for a good cause. Without the local business support, completing the project would have been a struggle. "This is the third short film project from the team of



Windward Manor – a glimpse into the latest DPG facility

The Domain Principal Group is proud to announce the opening in May 2011 of our newest flagship residence, *Windward Manor* by the bay at Chiswick in the inner west of Sydney.

high care and a secure dementia wing, *Windward Manor* will bring a sense of harbour living sophistication to Sydney aged care.

Windward Manor is in its final stage of construction. Attached are pictures from the construction site and artists impression of the one bedroom low care apartments and residence grounds.

Featuring state of the art low care one bedroom apartments with harbour and CBD skyline views, luxurious studio suites or plush individual rooms plus



We want to hear from you! If you are planning a local event or local activity drop us an email and we'll see what we can do to support it. We would also like to hear from anyone around the Group so please send us any comments, stories or feedback. All feedback and enquiries should be sent to communications@domainprincipal.com.au

Jazz evening a tremendous success at Domain Lakeview *continued from page 1*



evening of jazz in a relaxed setting, with regular guided tours of Domain Lakeview on offer, to showcase the high quality care the facility offers.

East Gippsland's Mayor, Cr Richard Ellis, was pleased with the success of the local event.

"The care of our elderly residents is a matter of utmost importance to us all" he said.

"We were also pleased to see Domain Lakeview, our local aged care provider in Lakes Entrance, hosting Jazz on the Domain featuring local school jazz bands and to see it so well attended and enjoyed by residents and visitors alike."

During the concert, Domain Lakeview resident, Marjorie Gay, who has lived at the facility for three years, was so taken with the event that she asked to address the crowd.

"I wanted to let people know how nice it is to live here and welcome them into our home" Marjorie said.

Four lucky raffle winners won prizes throughout the night, including dinner for four at the Kalimna Hotel, a lunchtime boat cruise courtesy of Wyanga Park Winery, a clothing voucher from Downings Land and Surf and a



Marjorie Gay

toys prize for the kids courtesy of Lakes Toys.

Marianne McVeigh, Facility Manager of Domain Lakeview says, "Jazz on the Domain was a great success and we appreciate all who supported the local community event. I've received tremendous feedback from the members of the local community and our residents, all who expressed what a great night it was. It was the perfect setting for guests to enjoy a lovely evening of jazz in a relaxing environment, tour our residence and see at firsthand the high quality care we offer."



Stella Lutvey



Stella celebrates a long and happy life

Stella Lutvey, a resident at Domain Raffin Place, turned 101 late last year, with residents and staff joining in to celebrate. It is not every day residents reach such a significant milestone and to celebrate Stella's birthday, a special morning tea was held and guests were treated to an array of savouries and sweets.

Stella has been a resident of Domain Raffin Place since 2007 and is an enthusiastic participant

in the many activities the facility offers. She enjoys a variety of movies (her favourites are musicals), playing bingo and enjoys a social pre-dinner Shandy with her fellow residents.

Born in Maryborough, Stella married Alex Lutvey in her early twenties and relocated to Brisbane with her husband. She worked as a cashier in a cafe for many years and enjoyed doing so.

Throughout her life Stella has always been close to her family, in particular her niece Patricia, who visits Stella regularly. Stella keeps herself looking and feeling great by going to the onsite hairdresser each week for a wash and set, and staying active by walking (quickly) through the Aspen corridors.

ACFI uplift program takes off

The Domain Principal Group subsidy team is comprised of:

- Jo Shaw – National Operations Advisor
- Wayne O'Connor National – Subsidy Manager
- Shane Malcolm – Subsidy Supervisor
- Jennifer Norman – Regional ACFI Officer QLD
- Evelyn Mavondo – Regional ACFI Officer VIC
- Linda O'Connor – Regional ACFI Officer NSW
- Catriona Inia – Regional ACFI Officer NSW

The subsidy team has completed the review of the Domain facilities and is currently rolling out a program of consolidation and education at the East Coast Principal facilities. This program is being undertaken with assistance from the Mirus consulting firm and is showing good results.

While there have been many examples of facilities achieving ACFI uplift through this program, the subsidy team would like to highlight the outstanding work of Geraldton Nursing Home. At the consolidation review in June 2010 this site had an

average ACFI of \$111.33 per day. At 31 December 2010 after consistent hard work by Carryn Giles the facility Manager, Chris Hutchinson the Clinical Coordinator and their hard working team, the site now boasts an average ACFI exceeding \$150 per day.

The subsidy team wishes to thank those facilities involved in this program for their hard work and long hours to identify additional ACFI funding opportunities across our business.

DPG Christmas Party – an absolute ball!

On Thursday 2 December 2010, the corporate office staff at 1 Alfred St Sydney all chipped in for a fun afternoon of Christmas cheer and athletic prowess at the Paddington Lawn Bowls Club. Much fun was had by all as jacks were touched, bowls were blocked, and ends were declared. It is unsure who actually won but dare we say that the sport was the victor on the day. Many thanks to Sheridan Woodcroft and Janine Jucker for organising such a fun filled afternoon and special thanks to Lucy Cordone for hosting the whole corporate office at her place for an after game Italian feast to round out the corporate office Christmas celebration. Yum!!"



The Corporate Office Team



Greg shows us his form



Legal counsel, Fiona Touhill steps into a bowling dispute



Leah shows us her match winning form

And lots of fun was had by all at Geraldton too...!



The GRAMS crew



Valma Walker, Phillip Brindley, and Kristy Roberts



Carryn Giles (Facility Manager) and Ken Dick (Resident)